



DTS MONITORING SERVICES

MONITORING "MADE IN GERMANY"

In an age when IT systems must be available at all times, a reactive approach is not effective. Outages, performance issues and disruptions create extra work and jeopardize productivity, quality and customer satisfaction. With DTS Monitoring Services, you gain access to structured, efficient and professional IT monitoring. You establish a proactive approach that reduces risks and sustainably strengthens the availability of business-critical infrastructure, services and processes.

AVAILABLE OPERATING MODELS

Self Hosted & Managed by Customer

The ideal solution for companies that want to operate their monitoring independently and retain full control over operations and analysis. The Kickstart Workshop provides you with a quick and structured introduction designed for pragmatism, clarity and immediate benefits.

Self Hosted & Managed by DTS

The right choice for companies that want to run their monitoring environment on-premises and retain full access to it. DTS handles the operation and management of the on-premises solution and ensures reliable, controlled operations in both the Basic and Advanced tiers without tying up internal resources on a permanent basis.

Hosted & Managed by DTS

For companies that want to leverage the benefits of professional monitoring without permanently tying up internal resources. DTS experts handle the operation and management of your monitoring and ensure reliable and controlled operation across the two different tiers, Basic and Advanced.

Basic: Monitors standard infrastructure such as servers, networks and storage, as well as common applications, using proven standard checks. Automatic alerts, predefined thresholds and clearly defined escalation paths ensure transparency during ongoing operations.

Advanced: Monitors not only business-critical applications but also databases, container platforms and Kubernetes platforms. Intelligent alert handling, complex escalation chains, active incident management by DTS experts and customizable dashboards provide transparency and significantly reduce your workload.

EXPANDABILITY

Service Monitoring

Expand your monitoring beyond just infrastructure and keep an eye on the availability and quality of key services. You can immediately see whether systems and services are functioning reliably.

Process Monitoring

Process Monitoring allows you to focus on business-critical processes. Instead of simply monitoring technical components, you can verify whether key processes within your organization are stable, performing well and functioning seamlessly. This quickly reveals the actual impact that disruptions have on users and business units.

GPU Monitoring

More and more companies are deploying their first production LLM workloads using their own models, with a gateway in front and GPU capacity in the background. However, the operational aspect is often overlooked. Our service provides visibility into what these operations actually cost, how heavily the GPU is utilized and how quickly and reliably the models and services are running. Thanks to continuous visibility and alerts, AI workloads are no longer a black box.

AT A GLANCE

- Comprehensive monitoring developed in Germany
- Pragmatic, professional IT monitoring
- On-premises operation as needed: self-managed or managed by DTS experts
- Choose between Basic & Advanced for the right scope of services
- Add-ons: Service, Process & GPU Monitoring
- Higher availability & sustainably stronger IT, OT & IoT operations