

# DTS INCIDENT RESPONSE SERVICE

*DON'T PANIC! ACT & REACT QUICKLY WITH THE DTS INCIDENT RESPONSE SERVICE!*

*A single gateway can trigger a devastating incident. A rapid response is essential, especially because the number of security incidents are increasing worldwide across all industries and company sizes.*

## WHAT IS INCIDENT RESPONSE?

- Processes & technologies to detect, respond to & remediate cyber threats & security breaches
- Organized, strategic approach to minimize damage, recovery time & overall costs
- Prevent disruption or even termination of business operations

## WHY IS INCIDENT RESPONSE SERVICE IMPORTANT?

The more effective the response to an incident, the greater the chance of preventing serious damage. It is not enough to deal with it in an emergency. The GDPR requires a response to security incidents and reports to the data protection authority

## WHY DTS?

- The entire spectrum of knowledge, experience and the existing services of DTS are available in an emergency
- Investigation, containment & clean-up by specialists and subsequent report on activities & findings
- Rapid assessment of the threat, provision of a basis for decision-making and the necessary IT resources for ongoing operations - regardless of the IT infrastructure
- Scaling of necessary resources, depending on the incident
- Available 24/7/365 with guaranteed remote & on-site support  
→ DTS is represented throughout Germany & quickly on site
- Highest quality & IT security standards
- DTS goes beyond restoring the status quo → strategic hardening, implementation of security measures, continuous elimination of the attack surface
- DTS Managed Service from the German, certified DTS Cloud

## TOP 5 REASONS WHY THE DTS INCIDENT RESPONSE SERVICE IS UNIQUE:

- 1.** Ensuring business continuity is crucial. This requires experts who can set up a suitable emergency infrastructure and provide it "hands-on." This requires in-depth infrastructure knowledge, suitable hardware and software as well as a permanent coordinator - DTS offers all this from a single source!
- 2.** An already purchased hourly contingent is often the basis of an incident response service. For SMEs, this is associated with high costs that are regularly not required to this extent. DTS takes a different approach. The purchase of an hourly quota is not necessary.
- 3.** Onboarding, including the review and evaluation of existing emergency plans, is part of the service. Are you just starting out? Coordinated proactive assessments form the basis for our integrated approach to establishing risk and emergency management in companies.
- 4.** Unbeatable service times, regardless of how many service hours you need in the event of an incident.
- 5.** You don't have an incident in a year? All the better! The aim of DTS Security is to prevent incidents. Built-up credits can simply be reused and redeemed in proactive DTS Services & Assessments.