DTS
DEVICE AS A SERVICE (DAAS)

As a result of advancing digitalization, growing mobility and the resulting challenges in terms of compliance and IT security, the IT requirements of companies are increasing more than ever. In order to ensure that these requirements are met, up-to-date technology is essential. However, this often involves financial investment.
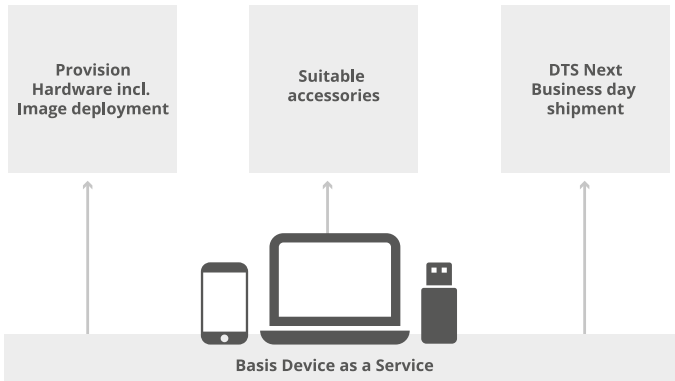
Skilled workers and knowledge are also resources that are becoming increasingly important, but at the same time generate high costs. Our DTS Service building blocks counteract these challenges to a large extent. An important component of this is DTS Device as a Service. We not only provide you with modern devices, including up-to-date software, on a monthly basis. We enable you to make significant savings in terms of liquidity and personnel resources through additional added value in services – all from one source!

- pay-as-you-use model

- Increasing internal IT security

- Optimization of IT processes

- Transparency in relation to the ordering process & costs

- Data destruction including reporting at the end of the lifecycle

- Discount options with multiple booking of DTS services

- Next business day (NBD) shipment in case of repair

- Takeover of old equipment possible

- Devices are delivered preconfigured according to customer specifications

- Rollout & storage available from DTS

In order to offer you modern hardware technologies, DTS cooperates with leading innovative manufacturers and solution providers. From handheld to notebook, from PC to workstation, from switch to server & storage segment, we are always there to assist you. Our aim here is not only to offer you the best possible prices, but also professional service and support. Thanks to our high partner status, e.g. with HP, we can draw on many years of experience and the highest quality in offering extensive services. For example, we have the authority to repair devices and other hardware independently on behalf of the manufacturer.

DTS SERVICE BUILDING BLOCKS

The DTS Service building blocks combine numerous services – from devices, through consulting and support, to leading cyber security. We help you to make the best possible choice by offering a variety of ready-made packages. Basic Device as a Service helps you generate essential cost savings through DTS hardware provisioning. If you need additional components for the hardware, such as accessories, we are also able to help.

| Provision Hardware incl. Image deployment | Suitable accessories | DTS Next Business day shipment |

Basis Device as a Service

Even if your company uses the latest state-of-the-art technology, there are still other challenges, which we cover with appropriate managed services. This includes provision and maintenance of virtual and mobile workstation solutions, suggestions for and installation of applications, continuous training and professionalization of your staff as required, a wide range of support and much more. Of course, we can combine your hardware with our IT security solutions on request. We secure new devices and new infrastructure at every conceivable attack gate and supplement these defenses, e.g. with the DTS Security Operations Center (SOC) for integrated 24/7/365 protection.

These modular services can be combined to suit individual customers. We work with you to analyze which of our services is most suitable for you in a preliminary meeting or workshop. In each of our core areas (Cloud, Managed Services, Cyber Security, Software Development), we have the right services for you. And it gets even better: you can enjoy discounts on devices by combining them with other managed services. If you have any questions or need more information, just contact your account manager directly.

8.	Consulting & Design	Compliance Consulting	Proof of Concept	Trainings	...
7.	One-Time Services	Client-Rollouts On-Premises	Remove & Dispose Service	Cyber Security Assessments	...
6.	Supporting Services	DTS Helpdesk incl. IMAC Remote	DTS Workplace Gold Support (M365)	DTS Managed Security Awareness	...
5.	Security Solutions	Multi Factor Authentication	Endpoint Protection	DTS Identity	...
4.	Microsoft 365	DTS Cloud Solution Provider	DTS Exchange Services	DTS Email Archiving	...
3.	Virtual & Mobile Workplace Solutions	Desktop Virtualization	MDM	Apps via DTS Cloud	...
2.	Applications/ Management Solutions	DTS Patch- & Client-management	DTS Asset Management/ Inventory	DTS Client Backup	...
1.	Device as a Service	Provision, Maintenance & Repair	Initial Installation	Suitable Equipment	...	Basis