



DTS

BACKUP HEALTH CHECK

BACKUP HEALTH CHECK

Data is a company's most important asset and elementary to any business activity. Protecting data from loss or destruction is essential. But even when systems are procured and installed for this purpose, there is often a lack of time, resources and expert know-how to comprehensively manage the infrastructures and individual solutions. Not to mention adapting to changing requirements in the future. With the DTS Backup Health Check, we proactively support you in reviewing your backup hygiene.

- Regular inspection & review of log files for anomalies
- Check for new firmware updates
- Notification of necessary updates & appropriate installation of patches (quarterly)
- Updates & patches are applied after consultation with or approval by the customer at agreed maintenance windows and requires active manufacturer support
- Regular checking of backup reports and proactive notification of incidents that occur
- First preliminary analysis of the incident by DTS backup experts
- Maintenance of customer documentation in the DTS tools

OPTIONAL, ADDITIONAL SERVICE: DTS BACKUP RECOVERY SERVICE

With the DTS Backup Recovery Service, we support you in restoring data from your backup so that it can be used by your applications without any problems. You have access to a broad and deep know-how through our DTS specialists. This service requires the DTS Backup Health Check.

- Restoration of different backup types
 - Virtual machines
 - Applications & databases
- Bare metal systems
- Timely restore of the above backup types
- 9/5 Service