



**DTS**

# MANAGED FIREWALL SERVICES

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The rapidly growing threat landscape demands sustained attention and smarter, more responsive services for your IT security. We offer a service of this sort with our DTS Managed Firewall, as an ideal complement to your cyber security strategy. The following modular components allow you to combine the components you prefer to suit your individual needs.

- 24/7 operation & monitoring with no staffing required of you
- Immediate threat response by certified experts
- Automatic & detailed reporting
- Avoidance of expensive training & certification measures
- Overview of the monitored systems & applications
- Clearly defined services & costs
- Always up-to-date on potential security risks
- Maximum control over your network
- 24/7 DTS Security Operations Center (SOC)



## **DTS NEXT-GENERATION FIREWALL (NGFW) BASIC ADMINISTRATION**

- Support for rule systems
  - Configuration
  - Plausibility check for changes
- General support
  - VPN configuration
  - Support in the implementation of PAN-OS updates/fixes  
(DTS NGFW Basic Administration is also available with a hardware appliance.)

## **DTS NEXT-GENERATION FIREWALL (NGFW) BACKUP SUPPORT**

- Daily backup of the appliance configuration
- Configuration recovery support
  - 1-hour remote recovery support

## **DTS NEXT-GENERATION FIREWALL (NGFW) HEALTH CHECK**

- Active monitoring of the appliances by DTS Monitoring
  - Setup of monitoring including notifications in case of error messages
- Quarterly review
  - Best practice assessment of the policy including evaluation and suggestions for improvement
- Checking of the operating system (PAN-OS)
- Recommendations regarding release change
  - Recommended PAN-OS Release
  - Recommended GlobalProtect Release
  - Recommended User ID Agent Release
- Permanent technical contact for control of the PAN-OS and the BPA